

**installationId**

52

Picatinny Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

There are no facilities at this location for the following; Car Wash, Bowling, clubs...other than golf related however, there are clubs for catering and special events.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Timing of this survey was excellent - just after the gym showers were fixed.  
The cost of the survey (80 cent to just to mail out one package) will probably be far more than the value ! (and not having a franked return envelope should cut down response rate seriously)

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think we should have more out-door sport activities or out-door trips more often. I'd like to go hang-gliding trip. I've been here more than 5 years and never seen one organized. I think the out-door activities will help bringing up employees' working morale and peace-of-mind with the US Military working environment. Besides, it's healthy and fun.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

open swim lanes at pool from 6 to 7:30 AM for exercise swimming.

new canoe to rent.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Picatinny Arsenal has a very dedicated MWR staff that is constantly coming up with new ideas and programs to enhance the quality of life of both military and civilian employees and their families. They are knowledgeable and always a pleasure to deal with.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Several employee's go out of there way to help, a step above what is required



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

-I would like to see Mjor League game tickets offered. Such as Football, Baseketball, Baseball, etc.....  
 -Also maybe a travel agency to help out with personal vacations....  
 -Maybe we could have name brand fast food restaurants on base.....wendy's...etc....  
 -How about giving free membership to golf course for the employees.....that should be plus to motivate them to use the facilities...but it could be like for first 5 years and then you have to pay membership dues....have incentives....  
 -How about have a Batting cage/Minature golf course....could be used during lunch time...  
 -I believe the eating places on this base are good enough for most young ppl. I suggest bringing in name brand vendors...  
 -How about have a post office on base that works from 11 am to 1 pm.....you have tons of ppl fleeing to post office at lunch time...minimize that and increase diversity of eating places at pictainny.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

second hand stores, ebay, etc.

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId** 52 Picatinny Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The rod and gun club at Picatinny is a disaster. The club building is sinking into the lake. Facilities for shooting sports (other than hunting) are virtually non-existent. There have been no rifle or pistol ranges at the post for many years. MWR personnel are disinterested or even negative about shooting sports. An alternative club called the Picatinny Arms Club existed to support target shooters. The Rod and Gun Club was always more oriented to hunting and fishing than target shooting. MWR management actively lobbied to have that club discontinued. MWR support for the Rod and Gun Club store was very poor. On the demise of the Picatinny Arms Club MWR limited the range of items available from the club store, increased the MWR markup from 0% to an outrageous 10% and then for all intents and purposes eliminated the store. They usually do not return phone calls if the subject is shooting related. The state of shooting sports at Picatinny Arsenal, the Armys center for small arms development, stinks.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

i wish the quality of the food at our on post Choices was better. I often go off post for good sandwiches and Pizza b/c what we have just isn't up to par. I also would like an indoor track for running in bad weather.  
Overall the MWR @ Picatinny is outstanding and exceeds expectations.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

If my answers to the MWR services are negative, it does not mean the services are bad. It is because I don't use it most of the time.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Local bowling pro shop



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fitness Center facilities need Air Conditioning in the locker rooms. Also an indoor pool would offer more benefit than the water park and can be used 12 months of the year instead of only 3 months.

<b>installationId</b>	52	Picatinny Arsenal
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<b>Patron Group</b>	Civilian
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<b>Hear About MWR</b>	
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<b>Music</b>	Irish
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<b>Golf Most Prefer</b>	
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<b>Golf Least Prefer</b>	
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<b>Bowl Most Prefer</b>	
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<b>Bowl Least Prefer</b>	
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<b>Child Care Prog</b>	
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<b>ACS Concerns</b>	
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**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Access to PX facilities or a similar business located at Choices.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Need some more local ski trips in the New York State and New England area that are really cheap.

<b>installationId</b>	52	Picatinny Arsenal
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<b>Patron Group</b>	Civilian
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<b>Hear About MWR</b>	
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<b>Music</b>	
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<b>Golf Most Prefer</b>	
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<b>Golf Least Prefer</b>	
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<b>Bowl Most Prefer</b>	
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<b>Bowl Least Prefer</b>	
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<b>Child Care Prog</b>	
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<b>ACS Concerns</b>	
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**Overall Comment**

I can not understand why an installation such as this - one that designs/produces weapons for the Armed Forces - has absolutely NO on-post shooting recreational services available. At one time there was at least a useable skeet/trap range available, but that was closed due to unsupportable environmental concerns. There should be at laest a rifle range, a pistol range, and a skeet/trap range available to the civilians and the war-fighters assigned to this installation.

**installationId** 52 Picatinny Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have had numerous poor experiences with a women named Linda Pienkos, she is rude and needs customer relations classes. On one recent incident I purchased a glass knick knack as a gift for a co-worker. When she opened it the item was broken. I returned it immediately and was told that I must have broke it and it could not be returned. I was stuck with a broken object and had no desire to ever purchase glass and/or ceramic objects from the Take Off center again. I purchased discounted tickets for Dorney Park but there was not enough for our whole group there at the time. Linda stated that they would receive more before we were expecting to go, come back on XX date. I returned later and again was told none there yet. I asked if she could take my name and number and call when they arrive. No call. I stopped by one day before our intended trip to check again and was told they would not have any more for this season. We attended our event paid full price for two people. One week after the trip I received a call that our tickets were in come and get them. I explained the trip to PA already happened and I was no longer interested in the tickets. The next Monday I got a call from an angry Linda who stated that a special effort was done by her and her staff and my not taking the tickets has put them in a bind. I have never bought tickets there again even though the discount is wonderful. I have a friend who is military and she stated to me that this year there was a big bungle job on the garden area. Some one complained because a few non military signed up early. Linda apparantly reshuffled everyone's spots and it delayed the plots being lined until end of May. She is not expecting her garden to do well because of late planting. Than on top of that there was no water til second week of June. I refuse to utlize anything that Linda may be around or in charge of and tell everyone I work with to do the same. Until Linda's disposition and training improves the TAKE OFF Center is one section of MWR I have to give exceptionally poor ratings too, not because of the services offered but because of the personnel.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Overall, I'm very satisfied with the quality and quantity of activities offered on this installation.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Picatinny Rod and Gun club used to have a club house, club store, trap range and skeet range along with a large membership. That is all gone now. The club house has been condemned, the trap and skeet ranges are shut down, the club store doesn't exist anymore. The number of members in the Rod & Gun club has pummeted. All this happened when MWR and L. Moreau took over running the R&G club. Way to go\_\_NOT

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fix our tennis courts.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

Setting up bike trails on roads no longer used might be a nice thing, or mark whether such roads can be used for cycling.

Better rates for some of the services for contractors might make those services more interesting, and affordable.

Set up a bike race within Picatinny?

A trivial comment on Choices: Seems silly, but couldn't they offer peanut butter and jelly for the lunchtime crowd? Used to have PB&J sandwiches for lunch, not breakfast.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would love to see more weekend/week overnight trips offered. We get to meet new people, mingle and have fun, and the overnight trips are so relaxing and very enjoyable.

Thank you.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Bring some live bands to the Club, it may stimulate business.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Though I do not use the ACS activities often, I feel they are a great way of letting the personnel know that the ARMY cares about them.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would love to see a trip to the Botanical Garden in NYC

**installationId** 52 Picatinny Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** I don't buy bowling equipment

**Bowl Least Prefer** I don't buy bowling equipment

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would LOVE to have an indoor lap swimming facility at the Picatinny Gym. If space/cost is a concern, perhaps a compact system would be more appealing such as the one offered by "Infinite Pools" @ [www.infinitepool.com](http://www.infinitepool.com).

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am very satisfied with the MWR services offered at Picaitnny Arsenal.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

Working two jobs doesn't give me much time for extra cirricular activities at Picatinny. However, were I on active duty in the U.S. Army, I would find the activities offered at Picatinny to be terrific.

With my wife in California with two married daughters and working two jobs, I find little time for extra cirricular activities. I have all I can do just holding the two jobs. No time for anything else, particularly with all of the travel required.

**installationId** 52 Picatinny Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The reason I do not use the Carlson Leisure Travel Service is because the one time I called to have them arrange for a rental car for a trip, the person who answered the phone, was not very helpful when I told her I had already made the airline reservations. I find it is much more pleasant to deal with the rental car companies directly. I do not know what airlines the Carlson office can use - do they arrange bookings for airlines, other than the major ones? I am looking for economics in airfares so use AirTran, or even Hooters, for travel.

I am impressed with the variety of programs and services offered here by MWR but personally prefer to return home at the end of my tour of duty.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although I do not participate very much with the on post activities, please consider that i have a very long commute of over an hour. if I lived closer, i probably would use the facilities more. I also have no children. this also reduces the activities that i would use. I personally feel that MWR is very important to the military families of this installation and should be continued if at all possible. This is a very high cost area and it the activities offered here make a big difference to the lower ranking personnel and thier families. The facilities here are very good for a post of this size. keep up the good work. mlw



**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

jam band

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see organized backpacking trips.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

I use the gym and fitness center quite a lot. The facility is OK in that the equipment is modern and is more or less well maintained. My gripe is with the men's locker room - it recently took several months to overhaul and re-tile the showers and service was quite disrupted. I believe the locker room needs to be made larger as with the working population of Picatinny as increased along with the popularity of fitness area. In short, the we have outgrown the facilities. I know this would be a great expense but I think based on the use, it would be money well spent.

I also wish the Arsenal had a place to store RVs (trailers) and boats in the off-season for workers on post. I know there was a survey about this last year but I have not heard anything since. I would be willing to pay a nonimal fee to have such an arrangement to store my boat in the off-season.

Speaking of boats, any way they can purchase some sunfish sailboats or canoes for Lake Denmark?

<b>installationId</b>	52	Picatinny Arsenal
<b>Patron Group</b>	Civilian	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>	Quality of facilities	
<b>Overall Comment</b>		

Teh tennis courts at Picatinny need to be repaired, however I realize that there is not enough money to fix everything that needs to be repaired at Picatinny, and there are higher priorities.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

<b>installationId</b>	52	Picatinny Arsenal
<b>Patron Group</b>	Civilian	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>	waitng list at child care center	
<b>Overall Comment</b>		

I don't like the fact that the child development center has a waiting list. They should have enough personnel to staff the needs of the Picatinny community. We shouldn't have to go elsewhere to get child care.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Though my involvement in post activities is limited, I applaud the efforts of MWR services in improving the well-being of those that need this activities for their families.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Survey is very thorough and has covered all aspects I would be interested in.



**installationId** 52 Picatinny Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

1. Food services have always been lacking, however, lately the employees have been closing well prior to posted hours. When the cafeteria advertises being open until 2pm and stop serving/"run out of food" at 1pm that causes a problem. Also, the half way house service has been atrocious, and the new food is the same as the old food but with a different sign on the front of the building. The food on post, in general, could stand to be greatly improved, or prices lowered to reflect the poor quality of food being served. Better food at the same or lower price can be found off post.
2. The gym staff as been incompetent at best. They gym staff as failed to manage any of their sports leagues this past year with any level of professionalism. Their job is to set a schedule that does not include games on holidays, provide referees and enforce the posted rule. They have not done any of these lately. The lack of hockey referees for 90% of the season is dangerous and leads to many arguments. Games on holidays leads to adding games on at the end of the season resulting conflicts with other ativites. Also, rules seem to be flexible for certain individules/teams. Illegal bats have been used in softball games by a "local" team for the past 5 years. This "local" team also consists of players for outside the required Rockaway area. Rules in all sports also seem to be flexible for the person who screams the loudest. There is no accountability at the gym, calls are not returned in a timely manner, and conditions have shown no sign of improving. It does not appear that they have a difficult job up at the gym, and no one ever appears too busy, so it doesn not seem out of the realm of possibility that they can fix these problems very quickly.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

In the fitness center, you need to replace the flooring in the basketball court. Presently it is rubber and has deteriorated greatly and needs to be replaced with a wood floor.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR personnel are non responsive to the needs of participants in sporting events. Many games are plated without officials. E-mails to MWR to report lack of officails went unanswered. Scheduling of games and team standings are not distributed frequently enough and in some sports not addressed at all after the season begins.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The MWR services that I use are very good. A car wash facility would be a great asset. It is essential to have the Rod & Gun Club facility B.337 repaired. A functional on-post trap & skeet area would be excellent. A functional on-post archery range would be excellent. Lake Picatinny boat docks that are used for recreational fishing are very old, decrepit and falling apart and desperately need to be replaced. Rumours of allowing contractors and other outsiders to fish and hunt have been heard the past few years. I do not support the idea of allowing outsiders to access the post for recreational hunting and fishing. It is currently very enjoyable because it is one of the very few places an employee could go for recreational hunting and fishing in this area that is not overcrowded. It also allows for a higher margin of safety to keep these activities limited to employees and Army personnel only.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would be interested in bus trips to historical places.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

It would be helpful to hear about discount tickets to Broadway Show or other event via email.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

As a retiree, my only connection to the post is an occasional visit to the commissary. I can recall my active duty days when the post (Ft. Meade, Md) was the center of off-duty hours for me and my wife. The activities we enjoyed while living on a very limited budget, was essential for our own mental well being.

I feel that the post.....in fact ALL posts, should give emphasis to those who are assigned to or work there. Even though a retiree, I would participate in trips to Broadway shows, bowling and PX/Commissary visits. But those most in need of the kind of support services and facilities you describe are our soldiers and civilian employees and their families.

I thank you for asking for my input and opinions.

**installationId** 52 Picatinny Arsenal

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Choices restaurant is good, convenient, and inexpensive. Seating needs improvement.

<b>installationId</b>	52	Picatinny Arsenal
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<b>Patron Group</b>	Retired
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<b>Hear About MWR</b>	
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<b>Music</b>	
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<b>Golf Most Prefer</b>	
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<b>Golf Least Prefer</b>	
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<b>Bowl Most Prefer</b>	
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<b>Bowl Least Prefer</b>	
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<b>Child Care Prog</b>	
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<b>ACS Concerns</b>	
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**Overall Comment**

none

**installationId**

52

Picatinny Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

A lot of the questions do not apply to me. I believe this post needs a year ROUND swimming pool not just a "Frog Falls". Swimming is one of the best exercises around and is not available at a reasonable cost off post. Consideration for converting part of Frog Falls or a new facility for lap swimming would be a major improvement.

**installationId** 52 Picatinny Arsenal

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't drive much any more to much traffic around the post.

**installationId**      52      Picatinny Arsenal

**Patron Group**      Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Survey did not lend itself to retired over 55 with grandchildren and needs of the retired

**installationId** 52 Picatinny Arsenal

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have little need of MWR services at this point in my life; however, my answers would be significantly different if I was still on active duty.

I strongly believe MWR activities are very important in the quality of life for soldiers and their families. This is especially true for single soldiers and young married soldiers.

In the past, MWR activities that I used (often extensively) included post theater (as audience and actor), bowling centers, ticket offices, tours, ceramics shops, Shades of Green, the club system, physical fitness centers and rec services.

**installationId**      52      Picatinny Arsenal

**Patron Group**      Retired

**Hear About MWR**     

**Music**     

**Golf Most Prefer**     

**Golf Least Prefer**     

**Bowl Most Prefer**     

**Bowl Least Prefer**     

**Child Care Prog**     

**ACS Concerns**     

**Overall Comment**

My responses are based on living near Picatinny Arsenal, but working at Fort Monmouth. Therefore there it is a combined installation view.



**installationId**

52

Picatinny Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I was in the Army for 2.5 yrs. Draftee. retired for combat disability, my wife and I use the PX and Commissary, in Fort Monmouth, NJ, no more than twice a year. in my 36 yrs since retiring, we've been shopping at Picatinny twice.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

I live over 65 miles away from Picatinny, the nearest post to me. It is not an option for me to use MWR at this time. Costs for fuel to and from, wear and tear on the car, etc.  
I think the MWR services are very good as I understand those that are offered at P.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I'm not sure of what exists. Nor do I know if I'm eligible to attend these events. I do not get communications. However, I believe these are valuable service provided to the army community.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR concentrates on active duty soldiers and that should take priority. Don't live near a big installation and don't expect a lot of MWR support/activities. MWR does fine, but given the small size of the local installation it's not reasonable for MWR to compete with off post activities.

**installationId**

52

Picatinny Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

THE POST CLUB SHOULD OFFER MORE SOCIAL EVENTS.THE POST SHOULD OFFER SPORTING EVENTS AND FROM TEAMS TO PLAY ON AND OFF POST.

**installationId** 52 Picatinny Arsenal

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

As a retiree, I must admit that my sole usage of post facilities involves the Commissary and PX. I live ten miles from the Post and I've been content to know that your facilities do exist and that someday I may participate. I enjoy walking with my daughter's adopted greyhound and the facilities are good where I live. I would enjoy overnight trips. My college occasionally offers them and they are usually good. Even if I go alone, I'm sure I'll meet people I can get along with. My hearing loss is a problem, but I wear state of the art hearing aids thanks to the VA and I also have an excellent assistive listening device. Thank you for the opportunity to participate in this Survey. I'm the head of an army family about to be outranked by a son who's on the O-6 promotion list of the Regular Army. GO ARMY !

**installationId**

52

Picatinny Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I want to play tennis but the courts near my house have been chained shut for 8-9 months now. Get on the ball already. Either fix the surface and let us back on or just let us back on. I love to hit the backboard while my kids kick their soccer balls around but we can't do any of that. It is absolutely inexcusable that the courts have remained chained up for so long. There have been plenty of days when the weather was good enough to go over but we couldn't get in. How much longer do we have to wait? If there's no money to fix it then just let us in! ugh!



**installationId** 52 Picatinny Arsenal

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** don'y buy bowling supplies

**Bowl Least Prefer** don't buy bowling items

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to play tennis again but the tennis courts have been padlocked since last summer. It's inexcusable. It's right by my house and I can't get in. I know the surface was going to be redone, but nothing's been done for almost a year. Just let me in and let me play on the poor surface - I don't care. I just want to play! Why would you lock it up and then do nothing? Absolutely pathetic.

The MWR hours are completely bad for me - I cannot get over until it's closed everyday. Being open late one day a week would be helpful and I might use their services more.

The programs ACS offers I think are good but are really targeted toward less educated people, which works well on most posts. Here, we're mostly senior officers wives, have college degrees, and don't necessarily need to learn to manage our money or write a resume. Offering a class on how to choose stocks/mutual funds would be more interesting.

I think MWR and ACS do a terrific job of getting the information out. I usually get at least one email and a flyer. I appreciate their efforts. I would like to see the blood drive advertised more but maybe it's done through people's unit/office and us spouses aren't always kept in that loop. The blood drives are mentioned at our coffees but a few flyers around post would be nice to see.

**installationId** 52 Picatinny Arsenal

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** I have not purchased bowling equipment

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although I am proud to be a military spouse, I have been disappointed that Picatinny does not offer more on-post activities for families. I had been used to bigger post installations that have offered more. Fortunately, for our family we will be moving next month.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

My husband (the one in active duty) and I live almost an hour away from the nearest post. For that reason I do not know much about the programs and recreations opportunities offered there. We really live in the "civilian world" almost exclusively except when I go to post every 2 weeks to food shop.

My answers would have been quite different when living with my husband in South Korea. There, things like MWR on post were our life-line.